



# VIMPATTRA MENGCHAUI

## CONTACT

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## PROFILE

Dedicated and service-minded professional with a strong background in the hospitality and tourism industry. Gained over 10 years of hotel experience both in Thailand and abroad before transitioning into academia as a lecturer in Hotel and Service Management. Applied industry knowledge and experience to establish and manage businesses in service apartment, car rental service, and a travel agency. Still seeking opportunities to further expand in hospitality-related ventures.

## EDUCATION

2020-Present	<b>Graduate School of Tourism Management</b> National Institute of Development Administration (NIDA)
2006-2009	<b>Master of Arts in Hospitality Management (MA)</b> University College of Birmingham
2002-2005	<b>Bachelor of Business Administration in Tourism and Hospitality Management (BBA)</b> Rangsit University International College

## EXPERIENCE

2024-Present	<b>Shareholder</b> Nokpub Travel
2013-Present	<b>Hotel and Hospitality Management Lecturer</b> Faculty of Liberal Arts, Rajamangala University of Technology Srivijaya
2013-Present	<b>Owner</b> Bluebird Songkhla Residence
2012-2013	<b>Customer Service Coordinator</b> Laguna Estate Services Phuket
2010-2012	<b>Airport Hospitality Executive Centre</b> Laguna Resorts & Hotel Phuket
2008-2009	<b>Conservatory Restaurant Waitress</b> The Moat House Hotel - Stafford, England
2008-2008	<b>Main Kitchen Chef</b> Novotel Cardiff Centre - Cardiff, Wales
2006-2008	<b>Brasserie &amp; Bar Pantry and Pastry Chef</b> <b>Brasserie &amp; Bar Food and Beverage Waitress</b> <b>Burlington Restaurant Waitress</b> The Devonshire Arms Hotel & Spa Skipton, England

## SPECIALITIES & SKILLS

- Certified as National Assessor (NA) and National Trainer (NT) in Food and Beverage Service under the ASEAN Tourism Professional (ATP) framework
- Creative City
- Community-based tourism
- Service Design